# How we can help

- Assistance with a "good morning" start to the day, with help to get up, wash, shower or bath, get dressed and have breakfast.
- Shopping support alongside our client or alternatively we can come in, agree a shopping list, go to the shops, come back and put it all away.
- Preparation of food and drink.
- Ensuring a timely prompt for medication when due.
- Undertaking domestic tasks such as cleaning, laundry and ironing either on a regular basis or as a "spring clean", whatever the season.
- Provision of a respite service. If you are performing the role of principal Carer, then you may need support during your time off each week.
- At the end of each day, some help with getting ready for bed.

#### CONTACT US ANYTIME TO DISCUSS YOUR CARE NEEDS OR THOSE OF YOUR LOVED ONES.

Lead Care, Unit 10A,B Knowl Piece Business Centre, Wilbury Way, Hitchin, SG4 0TY info@mk-worldwide.co.uk 01462453332

### CARE IN YOUR HOME FOCUSSED ON YOU

HIGH-QUALITY, PERSON-CENTRED CARE IN CAMBRIDGESHIRE AND HERTFORDSHIRE



## We know home is where the heart is...

We know that many people would prefer to receive care at home, rather than facing the uncertainty and upheaval of going into a care home. That's why we will work with you to uphold the ethos that nothing compares to being in your own home, surrounded by the people and things you love.

The types of homecare that we provide will include:

- Supporting those with dementia
- Supporting those who have physical health needs or mobility needs
- Providing home visits for companionship
- Respite care to relieve family members or other full-time Carers
- Live-in care services
- Palliative / end-of-life care



## The services we provide

Our main driver is to support you in staying at home for as long as possible and maintaining your independence and dignity.

To make this happen, we work on creating a robust and positive culture. All staff must fundamentally believe in the provision of great care, alongside being respectful and transparent. Our interview process is comprehensive and thorough, as we only want the best staff.

We will also match our Carers to a specific client i.e. you can choose who you want to deliver your care. We want all our clients to feel safe and comfortable with the staff who will deliver their care. That's all part of great service delivery.

We also realise that your needs might change over time. With this in mind, we will adapt your care plans and risk assessments so that they accurately reflect your current status, both physically and mentally.

Our person-centred and holistic approach means that care provided is client specific and tailored to the individual presentation of each client, so that their Quality of Life improves.